

HawaiianMiles Retroactive Mileage Credit Contact

HawaiianMiles Car Rental Partners

HawaiianMiles members must provide name, HawaiianMiles number, rental agreement number, date and location of car rental.

Alamo

Customer Care Department
8421 St. John Industrial Drive
St. Louis, MO 63114
Phone: 1-800-445-5664

Avis

Customer Service
PO Box 699000
Tulsa, OK 74169-0840
Phone: 1-800-352-7900
<http://www.avis.com/car-rental/content/requestMilesPoint.ac?navId=T5M17S00>

Budget

Budget Customer Care

PO Box 690840
Tulsa, OK 74169-0840
Phone: 1-800-621-2844

Dollar Rent A Car

Dollar Rent A Car
Attn: Frequent Flyer Service Center, 9W8
P.O. Box 33167
Tulsa, OK 74153
<http://www.dollar.com/Help/FrequentFlyerFeedback.aspx>

Hertz

Frequent Traveler Department
PO Box 268899
Oklahoma City, OH 73126-8899
Phone: 1-800-654-4173

<https://www.hertz.com/rentacar/partner/index.jsp?targetPage=ftRetroFormView.jsp>

National

Customer Care Department
8421 St. John Industrial Drive
St. Louis, MO 63114
Phone: 1-800-468-3334
<https://www.nationalcar.com/>

Thrifty Car Rental

Attn: Frequent Flyer Customer Service
PO Box 33167
Tulsa, OK 74153
Telephone: 1-800-847-4389
<http://www.thrifty.com/CustomerCare/content/LoyaltyPrograms.aspx>

HawaiianMiles Hotel Partners

Aston Hotels & Resorts

Kahele Naeole
2155 Kalakaua Ave Ste 500
Honolulu, HI 96815
Phone: 1-808-931-1326
Email: william.naeole@astonhotels.com

Classic Hotels

Kyle Donlon
Marketing Manager
Classic Resorts
180 Dickenson St. Suite 201
Lahaina, HI 96761
1-808-661-1104
Email: kdonlon@classicresorts.com

The Fairmont Orchid

Tara Harrington
1 N Kaniku Drive
Kohala Coast, HI 96743
Phone: 1-808-887-7500
Fax: 1-808-885-1064
Email: tara.harrington@fairmont.com

Hilton Honors

Hilton HHonors Service Center
PO Box 9003
Addison, TX 75001
Phone: 1-800-548-8690
hhonors@hilton.com

The Kahala Hotel & Resort

Melissa Rocha
Marketing Data Coordinator
5000 Kahala Avenue
Honolulu, HI 96816
Phone: 1-808-739-8843
Email: mrocha@kahalaresort.com

Kahana Village

4531 Honoapiilani Road
Lahaina, HI 96761
Phone: 1-800-824-3065
Fax: 1-808-669-0974
E-mail: village@kahanavillage.com

Koa Kea Hotel

Mahealani Miles
Guest Services Manager
2251 Poipu Road
Koloa, HI 96756
Phone: 808-828-8888
Email: mahealani.miles@koakea.com

Marriott Rewards/Marriott Vacation Club

Marriott Guest Services
310 Bearcat Drive
Salt Lake City, UT 84115
1-801-468-4000

HawaiianMiles members must designate the HawaiianMiles program as their earning preference within their Marriott Rewards account. For assistance, please contact Marriott Guest Services.

Outrigger Hotels & Resorts

Attn: Donnella Frantz
2375 Kuhio Ave
Honolulu, HI 96815
Donnella.frantz@outrigger.com

Prince Resorts Hawaii

Prince Preferred Office
100 Holomoana St
Honolulu, HI 96815
Toll-Free 1-800-774-6234

Red Lion Hotels

Red Lion Hotels Corporation
201 W North River Drive
Spokane, WA 99201
Email: memberservices@redlion.com
Phone: 1-888-606-0563

HawaiianMiles members must be a member of Red Lion R&R Club to earn miles for stays. HawaiianMiles members must designate HawaiianMiles as their earning preference within their Red Lion R&R Club account to earn miles. For more information please visit www.redlion.com.

Royal Aloha Vacation Club

Channing Bridges
Royal Aloha Vacation Club
Phone: 1-808-847-8050 ext 10
Email: channingbridges@ravc.com

Royal Kona Hotel

Yvette Kitagawa
Royal Kona Hotel
Front Office
2780 Kekaa Drive
Lahaina, HI 96761
Phone: 1-808-661-3611
Email: Yvette.kitagawa@hawaiihotels.com

Royal Lahaina Hotel

Jenna Hansen/Jay Rubenstein

Royal Lahaina Hotel
75-5851 Alii Drive
Kailua Kona, HI 96740
Phone: 1-808-329-3111
Email: jenna.hansen@hawaiihotels.com;
jay.rubenstein@hawaiihotels.com

Sahara Hotel & Casino

Darnell Laperla
Phone: 1-702-737-2525
Fax: 1-702-737-2430
Email: darnell.laperla@saharalv.com

Starwood SPG/Starwood Vacations

Phone: 1-888-625-4988 (Preferred Guest)
1-888-625-4990 (Gold Preferred Guest)
1-888-625-4991 (Platinum Preferred Guest)
https://www.starwoodhotels.com/preferredguest/account/missing_credits.html

HawaiianMiles members must be a member of Starwood Preferred Guest (SPG) and must also enroll in the SPG Airline Direct Deposit Program to earn miles. HawaiianMiles members must visit www.spg.com/moremiles or call 1-888-627-7143 to enroll in the Airline Direct Deposit Program.

Tropical Villa Vacations

Debbie Montalvo
Accounting
Phone: 808-875-2818 ext 204
Email: debbiem@tropicalvillavacations.com

Uncle Billy's Hilo and Kona Bay Hotels

Maria Lopez
Uncle Billy's Hilo and Kona Bay Hotels
Groups Department
87 Banyan Drive
Hilo, HI 96720
Phone: 1-808-961-5818

Waikiki Parc Hotel

2233 Helumoa Road
Honolulu, HI 96815
1-800-422-0450

Waikiki Resort Hotel

Adam Miyasato
Waikiki Resort Hotel
2460 Koa Avenue
Honolulu, HI 96815
Phone: 1-808-922-4911
www.waikikiresort.com